

Oatlands Aquatic Centre Membership Cancellation



Member Details:

First Name Surname
Member Number

Membership Cancellation Policy (Terms and Conditions)

Cancelling after the minimum terms expires

Once the minimum term of your membership expires, you or we may cancel your membership (see....) When you cancel, you must pay us any fees you owe or we may take action to recover them.

Giving us notice

You must give us 14 days notice to cancel, unless you are cancelling for a medical reasons (with supporting evidence). We count this period from the day you request, this means your final debit may be a pro rata amount.

To ensure your direct debit does not continue past your minimum term, you must give us notice within this term.

Cancelling without paying out your agreement

You can cancel your membership during the minimum term of:

- you are sick or incapacitated - you must show us a certificate from a qualified medical practitioner stating that you cannot exercises for the rest of the term.
- you are bankrupt- you must show us supporting documents.

We will not charge you an exit fee in these cases.

Cancelling for other reasons

If you wish to cancel for any other reason and have more than 14 days left in your minimum term, you can pay out your agreement.

Membership Cancellation

Date of Notice Date of Cancellation

Reason For Cancelling Membership

Health	<input type="checkbox"/>	Work	<input type="checkbox"/>
Holiday	<input type="checkbox"/>	Pregnancy	<input type="checkbox"/>
Not using Membership	<input type="checkbox"/>	Rate	<input type="checkbox"/>

Other:

Signed By: _____

Date: _____

Office Use Only

Medical Certificate Required	<input type="checkbox"/> Yes <input type="checkbox"/> No	Medical Certificate Sighted	<input type="checkbox"/> Yes <input type="checkbox"/> No
Cancellation Approved	<input type="checkbox"/> Yes <input type="checkbox"/> No	Entered on Database	<input type="checkbox"/> Yes <input type="checkbox"/> No

Staff Member